

**PRIVACY** / Our perception of privacy is related to our relationship with internal and external forces of control in the environment. When feeling increasingly helpless, our need for privacy becomes heightened, and when we gain privacy, our sense of internal control increases. The stronger our sense of internal control, the greater our perception of being able to influence our outcomes. (Pable)

privacy

GOALS



confidence

building





autonomy no judgment

CONFIDENCE BUILDING "Environmental personalization is an act of potential confidence." (Pable) By creating opportunities to take ownership of spaces and experiences within R+D, when taken up, such moments are

safe experiments in proactively

creating one's own stability.

**AUTONOMY /** "Every single person is an individual with different reasons and different causes and to try to box things in so narrowly is just wrong,"- Jeff Howard, Veteran, disabled. Experienced 10 years of homelessness. (Community Supported Shelters)



Admin Desk System Herman Miller Hive 016

## CONCEPT



"Empowerment through support" is deeply rooted in 5 design principles, derived from our research, which we've placed within two ideological categories: Respect and Dignity. Our underlying design principles are: inclusion, non-judgement, confidence-building, privacy, and autonomy.

**Respect** refers to admiration or esteem, and we show "respect" for the experiences and resilience of our stakeholders spatially by providing a fully inclusive space that supports their unique needs and individual recoveries. The **Dignity** of our users is supported through the empowerment of their right to privacy, desire to contribute, and autonomy.

**NO JUDGEMENT /** A Eugene woman experiencing homelessness since fleeing domestic violence with her 3 children and 2 dogs spoke at a rally protesting local anti-homeless ordinances a few years ago. She said, "I understand what it is like to be pushed aside and treated as 'less than '. I know what it's like to be targeted and singled-out because I have no house. I know the ache from the depth of my core from being looked at like I didn't belong... had things thrown at me for asking someone for help...

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IVING ROOM needed to carefully consider any "barriers" (real or implied) in our space, particularly in the entry sequence with regards to security. Based on precedent, we employed their advice, "try positioning the [check-in] desk as a possible place to go for services but not as if it's not required." Apparently, staffing is a vital component of safety. Interviewees extolled the benefit of having staff visible and in the milieu. "This can feel safer..." said one advocate "...like there is a safety buffer but they're not harmed by a security response; [it] takes work but can be effective."

The entrance, main waiting area, and admin are very open to each other and there are sightlines throughout the space. Considering 'barriers' presented by the check-in process, the supportive programmatic utilities coalesced into a central hub; a Support Station. While whomever operates this position has direct sightline to the front door, they're not positioned as a barrier. The station's form is open, and there are several reasons to "check-in" here: it could also be for coffee, directions, or to get a towel.







## LAUNDRY

## REFERENCES

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